

Did you know?

Each year many people fall victim to fraudsters, intent on stealing their personal and financial information and conning them out of their money. They are often targeted by scammers again and again!

1. Mail Scams

Mass produced letters are personalised and made to look like important documents.

The intention is to trick you into giving out personal information, bank details, to send cash or make a money transfer.

These can involve: lottery or prize draws; catalogues or brochures; clairvoyants; and miracle cures.

2. Telephone scams

A caller informs you of a problem or virus on your computer and asks you to log into a website which enables access to your personal details.

The caller may download a programme and charge you a fee. Remember - legitimate companies only respond to a problem if customers have reported it to them.

The caller will claim to be from Sky Protect - the company's insurance provider.

They will ask for your bank details and may even know your account number so as to appear legitimate.

The caller pretending to be from BT will claim you have an overdue bill and threaten to disconnect your phone.

3. Text messages

Unidentified companies send texts (spam) to random numbers asking for personal details.

Remember - legitimate marketing companies always make clear who the sender is and you will have consented to receive their texts.

You are charged to receive premium rate text messages, which may include, for example, Bingo or weather updates.

If you don't want them reply STOP or STOP ALL and contact your service provider to report them.

4. Internet Scams

Scammers use the internet to send unsolicited emails (spam) to commit fraud.

Some pretend to be from reputable companies and send you an email (called 'phishing') offering you a refund and a link to a website designed to get access to your personal information.

5. Doorstep Scams

Doorstep traders sell goods or services that are unnecessary, poor quality and very expensive.

The price can rise after the work has begun and they can become aggressive and intimidating.

BE AWARE AND DON'T FALL FOR THESE SCAMS!



Stay Safe Stay Connected -STOP THE SCAMMERS!-

Useful contacts if you or a relative, friend or neighbour have been targeted by a scam:

Neighbourhood Police Tel: 101

Action Fraud Tel: 0300 123 2040

Citizens Advice Consumer Service
Tel: 03454 04 05 06 or 03454 04 05 05
(to speak to someone in Welsh)

They will share the information with
Pembrokeshire County Council
Trading Standards who may also assist you.

Connecting our Community